



## Sørлие Projektinnredninger | Norway Office Furniture

Sørлие Projektinnredninger is a modern and innovative furniture and furnishings' retailer. Its products are suitable for offices, meeting rooms, canteens, public areas, day care centers, schools and nursing homes. Sørлие Projektinnredninger is a third generation, family run company with over 100 years of history. With proactive and committed owners and 36 dedicated employees it focuses on designing functional solutions which are durable and priced competitively. Quality is paramount in all areas, including their products, engineering, project management, delivery/ assembly and after sales services.



*uniFLOW is a great solution which significantly increased our productivity. By implementing intelligent scan workflows we expect to spend 10 minutes less per order.*



Thomas Arly Rummelhoff, Sales- and marketing coordinator





## Customer Challenges and Requirements

■ ■ Sørлие Projektinnredninger needed an easier way to deliver orders to its suppliers. Previously order forms were scanned to their own Email using a local address book on the multifunctional printer (MFP) then renamed before being sent to the supplier. Scan-to-myself was not available with their previous MFP provider Ricoh.

Sørлие Projektinnredninger requested a smarter solution so order forms could be sent directly from the MFP to approximately 100 suppliers using the local address book. They also needed to track scanned documents, and wanted to access the order history within Outlook. Sørлие Projektinnredninger could not use a barcode generator purchased previously as it did not support the “@” sign so they needed a function for automatic detection of customer number, Email address and order number from a document. A batch scanning solution was also required to improve efficiency.



## The Solution

■ ■ uniFLOW’s scan workflow utilizes “Split Document Batch” with zonal Optical Character Recognition (Zone OCR) and Regular Expressions (regex) of order numbers on documents. Zone OCR detects customer numbers and Email addresses directly from an order form. “Set Job Values” with regex then checks the validity of an Email address and ensures a customer number contains a maximum of six digits in order to guarantee a high quality input from “Zone OCR”.

### Connected Devices

- iR ADV C5535 (1x)

### Software Solution

- uniFLOW for SMB
- 1 SMB Print License MEAP
- 1 SMP Scan Add MEAP
- uniFLOW for SMB Advanced WF+DC



## Benefits

■ ■ By implementing a customized solution Sørлие Projektinnredninger is now able to send a batch of orders to different suppliers. Each order consists of a customized subject and mail body for the relevant supplier. The Email is also copied to users’ “sent items”, enabling full traceability of their actions. Emails to a supplier have the signed in user as sender, so communications between Sørлие Projektinnredninger and the supplier are easy and an order can be confirmed directly or queries answered quickly.

The implementation of uniFLOW’s intelligent workflows is expected to bring about a reduction in print volume of around 20%. Simplification of the order process is also likely to save an overall 10 minutes in processing time per order.