



Score Group Limited | Scotland Industrial Engineering

Specialist in valves, fuel systems and accessories and component manufacture, providing complex engineering solutions to support customers in multiple markets including defence, nuclear, aero-space, utilities and energy, with facilities in over thirty locations spanning five continents, Score Group employs more than 1,800 staff, including 350 apprentices.

Score Group's services have expanded to include engineering design, repair and modification, supply, testing, diagnostics and specialist coatings. Their multi-disciplined crafts people and mobile workshops are constantly in high demand to deliver onsite services, including machining, mechanical joint integrity, shutdown management, testing and repair.



uniFLOW has given us a globally managed and controlled print environment; improving our cyber security across all our global locations whilst, at the same time, reducing our environmental impact and printing costs.



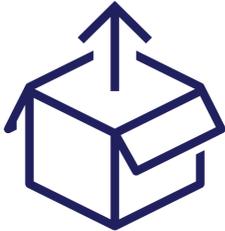
Hugh Irvine, Group Head of IT





Customer challenges and requirements

Previously Score Group's fleet comprised a variety of multi-functional and single function printers from different manufacturers, with no central IT control over printing. Print security was lacking in all locations, with documents often not collected from printers. Helpdesk calls for print-related issues consumed a great deal of IT time and resources. Any printer-related problems in remote locations involved costly site visits by IT personnel to resolve them.



The solution

To start with, Canon proposed uniFLOW Server with its My Print Anywhere functionality as a leading on-premises output management solution. Canon also supplied over 100 Canon multi-functional devices to most of Score Group's global locations. Key to the success was Canon's Managed Print Service with auto toner ordering and fleet management.

The solution has since evolved from an on-premises solution, with a server in each location, to a hybrid solution with uniFLOW Online in most locations outside the Head office in Peterhead.

Connected devices

- 97 Canon imageRUNNER ADVANCE in the UK
- 47 Canon imageRUNNER ADVANCE in 12 global locations

Software solution

- uniFLOW Server in Head Office
- uniFLOW Online for all other locations
- Secure Printing (My Print Anywhere at any time)



Benefits

The Managed Print Service has reduced the overall fleet from 500 to 150 devices, and every user can now use the same printing and digitization service at any company location. Apart from simplifying print flows and highly improved security and management information, the Canon MPS have given IT the tools to manage remote sites better and improve service to end users.

Using a single Canon technology platform consisting of imageRUNNER ADVANCE devices and uniFLOW output management has also improved the user experience for every employee and guest user. It has also facilitated a reduction of printed pages by over 30%, helping to improve the environmental impact of office printing throughout the group.