



Hanzehogeschool Groningen
University of Applied Sciences

NTware

Hanze University of Applied Sciences Netherlands Education

Hanze University of Applied Sciences has provided professional higher education and practice-oriented research for over two decades. The University of Applied Science was created when various former institutions merged; since then “Hanze” has steadily grown. Today it offers more than 70 degree programs including a wide range of international Bachelors and Master’s programs. Around 28,450 students study and 3,280 employees work at Hanze. Its headquarters are based in Groningen with offices in Assen, Leeuwaren and Amsterdam.



As an ambitious University the satisfaction of our students and employees is crucial for us. Canon and uniFLOW makes it possible to realize this goal.

Gonda Huitema, Servicemanager Facility



uni**FLOW**

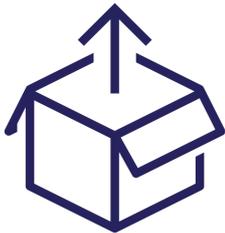




Customer Challenges and Requirements

■ The University had a wide range of printing and copying equipment from various suppliers. This, combined with a vague internal support structure, resulted in a poorly managed solution with low user satisfaction, high costs and wasted resources.

“We wanted to reduce the number of 500 devices. As Chipknip - a payment solution in the Netherlands - was being phased out a new payment system was required. Our goal was better management and lower costs by removing everything externally.” says Gonda Huitema, Service Manager.



The Solution

■ Canon offered Canon Campus Services, a solution to provide implementation, management and maintenance and payment handling of all printing facilities, including a copy shop. The number of devices has been reduced from a mixed fleet of 500 to a structured fleet of just 150 devices.

uniFLOW is used in combination with the Campus web portal for printing. Students can login to uniFLOW using their University credentials and then top up their credits, upload documents and add a second email address. Students now have the convenience of using their own device without the need to install a driver. They can release a print job at any MFD on the campus. The administrator has the option to restrict access to devices to employees only. All print jobs are released securely once users have authenticated using their university card or their university credentials.

Connected Devices

- iR-ADV C52xx + iR-ADV C22xx (153x)
- ColorWave 600 (2x)
- LBP printers

Software Solution

- uniFLOW Enterprise Edition
- Remote Print Servers (2x)
- Secure Printing (My Print Anywhere)
- Statistics
- uniFLOW SPP Device License for MEAP (153x)
- Neevia Document Converter Pro™ for Mobile Printing
- Interface for Campus Portal



Benefits

■ The Hanze University of Applied Sciences now benefits from a tighter print infrastructure with a reduced number of devices. Administration of all MFDs has been simplified so now needs significantly less time to maintain and has far more continuity. There is only one operation system to learn and students profit from the simplified usage and a convenient payment process.

As print jobs are only printed once, following user authentication at a device, total print volume has been reduced by 1.8 million to 1 million prints per month. There is less waste because there are no forgotten print jobs waiting on the output tray anymore.