



Kingstown Works Limited | UK Construction

KWL is a growing construction company providing building maintenance and repairs service to more than 26,000 homes in the East Yorkshire region.



The existing uniFLOW 'print management platform' has been extended to provide a simple yet intelligent 'scanning management platform' on an organisational level. Powerful scanning rules usually associated with a 'software client' or a single purpose device are easily managed across the fleet.

Aeon Harwood, Innovation Director





Customer Challenges and Requirements

■ ■ Before the collaboration between IT@Spectrum and KWL, job visit tickets had to be scanned and manually indexed one at a time. This was time consuming and a considerable drain on staff resources. The process was also open to errors, such as mistyped information and incorrect filing.



The Solution

■ ■ Consulting with KWL, it was decided to take a step back in the process. Doing so allowed documents such as vehicle registration papers or maintenance logs to be produced with barcodes. When the documents arrived back, they were scanned utilizing KWL's fleet of Canon imageRUNNER ADVANCE C5550 devices and sent through the uniFLOW scan workflow. The workflow automatically split the documents up based on their barcode and extracts all relevant information. The documents are then placed into a folder with an associated index file containing all relevant information about the document. This file was then imported into Therefore™ for later retrieval.

Connected Devices

- Various multifunctional devices

Software Solution

- uniFLOW Corporate Edition
- uniFLOW Advanced Scanning
- uniFLOW Secure Print & Statistics



Benefits

■ ■ Thousands of documents can now be processed in the same time it took to do a handful manually, freeing up valuable time and resource for other duties. Errors are now handled by exception, meaning staff members only need to correct a few entries, which does not hold up their processes. uniFLOW's Advanced Scanning also allows KWL to have an audit log for their scanned documents, should they need to check on the lifecycle of a document in their organization. Having the documents automatically imported into the document management system also allows for fast and efficient retrieval of their documents by any member of authorized staff.



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